

..DID: 868
..TXT: PSC NO: 218 GAS LEAF: 68
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97
GENERAL INFORMATION

13. METER READING (continued)

13.4.2.2 Every estimated bill will be calculated in accordance with an established formula or methodology which will take into account the best available relevant factors for determining the customer's energy usage.

13.4.3 No Access Procedure

13.4.3.1 The Company will begin providing no access notices as described in this subdivision commencing with:

13.4.3.1.1 The fourth consecutive bill estimated pursuant to either subparagraph 13.4.2.1.1 or 13.4.2.1.2 of this Rule.

13.4.3.1.2 Remote registration device or customer reading -- The tenth consecutive bill estimated pursuant to subparagraph 13.4.2.1.1 or 13.4.2.1.2 of this Rule or based on a remote registration device or a customer reading.

13.4.3.2 The no access notices and charges described in this subdivision shall be directed only to the access controller. In any case where the access controller is not the customer of the subject account, a copy of these no access notices shall also be sent to the customer at the same time.

13.4.3.3 The series of no access notices will be as follows:

13.4.3.3.1 First notice -- The first notice will advise the access controller that unless access to the customer's meter is provided on the next meter reading date or a special appointment to read the meter is made and kept by the access controller prior to that date, a no access charge will be added to the access controller's next bill and to every bill thereafter until access to the customer's meter is provided, but that no charge will be imposed if an appointment is arranged and kept. The notice will advise the access controller that the Company will arrange a special appointment for a reading of the customer's meter if the access controller calls a specified telephone number. Where the access controller is not the

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