

..DID: 900
..TXT: PSC NO: 218 GAS LEAF: 49
COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 09/12/97 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 07/03/97 STATUS: Effective EFFECTIVE: 09/12/97
GENERAL INFORMATION

8. ACCESS TO PREMISES: (continued)

8.2 In the case of non-residential customers receiving service, except to the extent prevented by circumstances beyond its control, the Company shall conduct a field inspection as soon as reasonably possible and within 60 calendar days of a reasonable customer request, issuance of a field inspection order in accordance with an automatic utility bill review program, notification from any reasonable source that service may not be correctly metered or a directive by the P.S.C. or its authorized designee.

8.3 The Company may bill a \$100 penalty charge to a non-residential customer who, at any time, directly or indirectly prevents or hinders a duly authorized employee or agent of the Company from entering the building or location, or from making an inspection or examination, at any reasonable time. The penalty may be billed for each such offense as provided in Section 65 (9) (b) of the Public Service Law.

9. DISCONTINUANCE AND COMPLAINT PROCEDURES AND THE WITHHOLDING OF SERVICE:

9.1 Company may discontinue the supply of gas for non-payment of bills rendered for service or for failure to post a required deposit when Company has complied with:

9.1.1 Non-Residential Customers

The procedure and form of notice required by Part 13, 16 NYCRR provided that there will be no discontinuance of service until at least eight (8) days after the mailing of the final notice of termination, five (5) days if notice has been personally served upon the customer.

9.1.2 Residential Customers

The procedures and form of notice required by 16 NYCRR Parts 11 and 12, provided that there will be no discontinuance of service until at least fifteen (15) days after the mailing of the final notice of termination.

9.1.3 Multiple Dwelling Customers

Where service is to an entire multiple dwelling (as defined in the Multiple Dwelling Law or Multiple Resident Law), the procedures and form of notice required by 16 NYCRR, Part 11.7, provided that there will be no discontinuance of service until at least eighteen (18) days after the mailing and posting of the appropriate notices.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York