

..DID: 1754  
..TXT: PSC NO: 90 GAS LEAF: 42  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

### GENERAL INFORMATION

#### 8. BILLING AND COLLECTIONS: (CONT'D)

##### G. Deferred Payment Agreement (DPA): (Cont'd)

###### (2) Non-Residential: (Cont'd)

###### (d) Broken Agreements: (Cont'd)

- (ii) Except as provided in Section 8.G.(2)(d)(i) of this Schedule, if a customer fails to comply with the terms of a DPA, the Company may demand full payment of the total outstanding charges and send a final termination notice in accordance with Section 8.E.(2)(e)(ii) of this Schedule.

##### H. Reconnection of Service:

When a customer's service is terminated for non-payment of bills, the Company reserves the right to refuse to furnish service to:

###### (1) Residential customers at the same or any other location until:

- (a) The Company receives the full amount of arrears for which service was terminated; or
- (b) the Company and the Customer reach agreement on a DPA and the payment of a downpayment, if required, under that agreement; or
- (c) upon the direction of the PSC or its designee; or
- (d) upon the receipt by the Company of a commitment of a direct payment or written guarantee of payment from the Social Services official of the Social Services district in which the Customer resides; or
- (e) where the Company has notice that a serious impairment to health or safety is likely to result if service is not reconnected. Doubts as to whether reconnection of service is required or health or safety reasons shall be resolved in favor of reconnection.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)