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..TXT: PSC NO: 90 GAS LEAF: 39
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

G. Deferred Payment Agreement (DPA): (Cont'd)

(2) Non-Residential: (Cont'd)

(a) Deferred Payment Agreement (DPA): (Cont'd)

- (ii) when it renders a backbill, which exceeds the cost of twice the Customer's average monthly usage or \$100.00, whichever is greater; provided, however, that the Company will not be required to offer a DPA when the Customer knew, or reasonably should have known, that the original billing was incorrect.

If the Company and a customer agree to terms of a DPA in a telephone conversation, the Company shall send the Customer two (2) fully completed copies of the DPA, signed by the Company, for the Customer to sign and return.

(b) Eligibility:

- (i) Any customer is eligible for a DPA except the following:

1. a customer who owes any amounts under a prior DPA;
2. a customer who failed to make timely payments under a prior DPA in effect during the previous twelve (12) months;
3. a customer that is a publicly held company, or a subsidiary thereof;
4. a seasonal, short-term or temporary customer;
5. a gas customer who, during the previous twelve (12) months, had a combined total consumption for all its accounts with the Company in excess of 4,000 therms;
6. a customer of any two (2) services (gas or electric) who is ineligible under any provision for a DPA in the respective tariff;
7. a customer who the Company can demonstrate has the resources to pay the bill, provided that the Company notifies the Customer of its reasons and of the Customer's right to contest this determination through the PSC's complaint procedures.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)