

..DID: 1759
..TXT: PSC NO: 90 GAS LEAF: 47
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

J. Meter Reading and Estimated Bills: (Cont'd)

(2) Estimated Bills: (Cont'd)

(b) Estimated Billing - Residential:

- (i) The Company will limit the period for which estimated bills can be routinely sent to customers to a maximum of four (4) monthly bills (two (2) bi-monthly billings), except in the case of seasonal customers, or in the case of customers who have selected the Interim Estimated Billing Plan in Section 8.D.(2) of this Schedule.
- (ii) If the four-month maximum limit of consecutively estimated bills results from any cause other than inability of the Company to gain access to the meter, or participation in the Interim Estimated Billing Plan, the Company will:
 - 1. request that the Customer complete a dial or window card with the meter reading;
or
 - 2. request that the Customer furnish the Company with a meter reading by telephone;
or
 - 3. schedule a special off-cycle reading.
- (iii) If the four-month maximum limit of consecutively estimated bills resulted from inability of the Company to gain access to the meter, the Company will:
 - 1. Attempt to obtain an actual meter reading by:
 - a. requesting use of a dial or window card by the Customer on the next scheduled reading date; or
 - b. requesting the Customer furnish the Company with his or her meter reading by telephone; or
 - c. requesting an appointment with the Customer for a meter reading.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)