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..TXT: PSC NO: 90 GAS LEAF: 13  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

### GENERAL INFORMATION

#### 3. APPLICATION AND CONTRACT: (CONT'D)

##### B. Form of Application - **Non-Residential:** (Cont'd)

- (5) The Company will provide service to any accepted applicant whose application for service was previously denied solely for failure to make full payment as provided in Section 3.B.(4) of this Schedule as soon as reasonably possible, but no later than three (3) business days, or such later time as may be specified by the applicant, after payment is made, or ten (10) calendar days after receipt of the original application, whichever is later, except as provided in Section 3.B.(3) of this Schedule.

No application or contract shall be modified or affected by any promise, agreement, or representation of any agent or employee of the Company.

##### C. Obligation to Serve - **Residential:**

The Company will be obligated to provide service to any residential applicant who meets the requirements of this section and Section 5 of this Schedule within five (5) business days of receipt of a completed oral or written application for service, or such later time as may be specified by the applicant, except:

- (1) where prevented by labor strikes or precluded by law;
- (2) where precluded by consideration of public safety;
- (3) where the applicant fails to pay, or agree in writing to pay, reasonably chargeable material and installation costs relating to temporary or permanent main extensions or service laterals as required by this tariff or fails to comply with the Residential Insulation Standards contained herein; or
- (4) where precluded by physical impediments including:
  - (a) adverse weather conditions;
  - (b) inability to gain access to premises in the possession of the applicant or others;

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)