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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

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STAMPS:

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## **GENERAL INFORMATION**

## 8. BILLING AND COLLECTIONS: (CONT'D)

E. Termination of Service: (Cont'd)

(10) Applicability: (Cont'd)

- (iv) as permitted by Section 8.E.(11) of this Schedule.
- (b) Nothing in this section shall affect the Company's obligation to comply with the additional requirements set forth in Section 8.E.(9) of this Schedule relating to termination of service to multiple dwellings and two-family dwellings.
- (11) Emergency Disconnections:

The Company will suspend, curtail or disconnect service to a building, unit or piece of equipment, without notice when:

- (a) an emergency may threaten the health or safety of a person, a surrounding area, or the Company's transportation or distribution systems;
- (b) there is a need to make permanent or temporary repairs, changes or improvements in any part of the system;
- (c) there is a governmental order or directive requiring the Company to do so.

However, the Company will, to the extent reasonably feasible under the circumstances, provide advance notice to those whose service will be interrupted for any of the above reasons.

The Company will act promptly to restore service as soon as possible after disconnection under this section. Service to residential customers will be restored before it may be terminated for any other reason. Non-residential service, however, need not be restored to any building, unit, or piece of equipment if, at the time restoration is to occur, the Company has the lawful right to terminate service for another reason.