

..DID: 1774  
..TXT: PSC NO: 90 GAS LEAF: 60  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:  
STAMPS:  
Cancelled by 1 Rev. Leaf No. 60 Effective 08/01/1999  
RECEIVED: 12/08/97 STATUS: Cancelled EFFECTIVE: 02/27/98

## GENERAL INFORMATION

### 8. BILLING AND COLLECTIONS: (CONT'D)

#### 0. Customer Deposits and Refunds:

##### (1) Deposit Requirements - Residential:

The Company may require a customer deposit from seasonal or short-term residential customers taking service for a term that does not exceed one (1) year and residential customers as a condition of receiving gas service if such customer is delinquent in payment of his or her utility bills. A current customer is delinquent for the purpose of a deposit assessment if such customer:

- (a) accumulates two (2) consecutive months of arrears without making reasonable payment, defined as one-half (1/2) of the total arrears, of such charges before the time that a late payment charge would become applicable, or fails to make a reasonable payment on a bi-monthly bill within fifty (50) days after the bill is due; provided that the Company requests such deposit within two (2) months of such failure to pay; or
- (b) had utility service terminated for non-payment during the preceding six (6) months.

Customers included in Section 8.O.(1) of this Schedule will be provided a written notice, at least twenty (20) days before the deposit is assessed, that the failure to make timely payment will permit the Company to require a deposit from such customer. If a deposit from a current residential customer who is delinquent by virtue of his or her failure to make a reasonable payment of arrears, is required, the Company will permit such customer to pay the deposit in installments over a period not to exceed twelve (12) months.

##### (2) Deposit Requirements - Non-Residential:

- (a) The Company may only require the payment of a security deposit from:
  - (i) a new customer; or
  - (ii) an existing customer;

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)