

..DID: 1762
..TXT: PSC NO: 90 GAS LEAF: 49
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

J. Meter Reading and Estimated Bills: (Cont'd)

(2) Estimated Bills: (Cont'd)

(b) Estimated Billing - Residential: (Cont'd)

can be promptly restored. If the Customer fails to contact the Company to have service restored, the Company will attempt to contact the Customer, on no less than a weekly basis, until such service is restored. During the period November 1 to April 15 inclusive, court orders obtained under this section will not be enforced against any residential gas-heating customers if such enforcement would result in the termination of service or in an unsafe condition.

5. The Company is permitted to invoke the provisions prescribed herein whenever a customer with a remote reading device or a customer submitting dial or window card readings refuses access to the meter at least once each twelve (12) months.
6. Where the Company has submitted an estimated bill or bills to a residential customer that understate the actual amount of money owed by such customer for the period when estimated bills were rendered by more than fifty percent (50%) or \$100.00, whichever is greater, the Company will notify the Customer in writing that he or she has the right to pay the difference between the estimated charges and the actual charges in regular monthly installments over a reasonable period that shall not be less than three (3) months.

(c) Estimated Billing - Non-Residential:

(i) The Company may render an estimated bill for a regular cycle billing period only when:

1. the Company has failed to obtain access to the meter(s);

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)