

..DID: 1769  
..TXT: PSC NO: 90 GAS LEAF: 56  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

### GENERAL INFORMATION

#### 8. BILLING AND COLLECTIONS: (CONT'D)

##### K. Backbilling: (Cont'd)

##### (2) Non-Residential: (Cont'd)

##### (a) Notice: (Cont'd)

- (iv) A backbill will be accompanied by an offer of a DPA, in accordance with Section 8.G. of this Schedule, if applicable.

##### (b) Limitations on Backbill Rendering:

- (i) The Company will not render a backbill more than six (6) months after the Company actually became aware of the circumstance, error or condition that caused the underbilling, unless a court extends the time to render a backbill.
- (ii) The Company will not upwardly revise a backbill unless the first backbill explicitly stated that the Company reserved the right to do so, the revised backbill is rendered within twelve (12) months after the Company actually became aware of the circumstance, error, or condition that caused the underbilling; and
  - 1. the Customer knew or reasonably should have known that the original billing or the first backbill was incorrect; or
  - 2. new information shows that the first backbill was incorrect.
- (iii) The Company will render a downwardly revised backbill as soon as reasonably possible and within two (2) months after the Company becomes aware that the first backbill was excessive.
- (iv) The Company will not render a backbill for any underbilling when the reason for the underbilling is apparent from the Customer's service application, or could have been revealed in a service application and the Company failed to obtain and retain one.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)