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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 4  
INITIAL EFFECTIVE DATE: 03/05/03 SUPERSEDING REVISION: 3  
STAMPS: Issued in compliance with Commission order in Case 01-G-1668 dated 11/  
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### GENERAL INFORMATION

### 3. APPLICATION AND CONTRACT: (CONT'D)

#### I. Limitations - **Residential** and **Non-Residential**:

The Company's offers of gas service included in and made pursuant to the provisions of this schedule and the service classifications to which it relates, including its offers in respect to extension of mains, are each subject to and modified by the provisions, conditions, and limitations from time to time imposed by executive or administrative rules or orders issued from time to time by the state or federal officers, commissions, boards, or bodies having jurisdiction.

#### J. Forms - **Residential** and **Non-Residential**:

The Company's customer service applications and forms are on file at the PSC. Schedules of the Company's prices, rules and regulations are available for inspection at the web site of the PSC. Where more than one service classification is available, the applicant is responsible for the initial and ongoing selection of the service classification upon which his service will be based.

#### K. Definition - **Residential** Customer or Applicant:

The term "residential customer" or "current residential customer" includes any person who, pursuant to an application for service made by such person or third party on his or her behalf, is supplied directly with gas service at a premises used in whole or in part as his or her residence pursuant to 16 NYCRR Part 11.2(a)(2).

The term "applicant", when used in this section, includes any person who requests gas service at a premises to be used as his or her residence or the residence of a third party on whose behalf the person is requesting service, pursuant to 16 NYCRR Part 11.2(a)(3).

Issued By: James A. Lahtinen, Vice President-Rates & Regulatory Economics, Binghamton, NY

(Name of Officer, Title, Address)