

..DID: 1722
..TXT: PSC NO: 90 GAS LEAF: 31
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

E. Termination of Service: (Cont'd)

(3) Verification of Delinquent Account Prior to Termination: (Cont'd)

- (b) it has verified on the day termination occurs that payment has not been posted to the Customer's account as of the opening of business on that day, or has complied with procedures established pursuant to Section 8.E.(4)(b) of this Schedule.

(4) Rapid Posting of Payments in Response to Notices of Termination:

The Company will establish procedures, as practicable, to insure that any payments made in response to notices of termination, when the Customer brings the fact that such a notice has been issued to the attention of the Company or its authorized collection agents, will either:

- (a) be posted to the Customer's account on the day payment is received, or
- (b) be processed in some manner so that termination will not occur.

(5) Days and Time When Termination of Service is Not Permitted:

- (a) The Company will not terminate service to any person except as provided by Section 8.E.(11) of this Schedule on a Saturday, Sunday, public holiday, or day on which the main business office of the Company or the PSC is not open for business. For purposes of this section, the term "public holiday" refers to those holidays enumerated in the General Construction Law.
- (b) The Company will not terminate service to any residential customer for non-payment of bills or for failure to post a required deposit on a Friday, or the day immediately preceding a day on which the main business office of the Company is not scheduled to be open for business or the day immediately preceding a public holiday. The Company will not terminate service to any residential customer for non-payment of bills or for failure to post a required deposit during a two-week period encompassing Christmas and New Year's Day. Residential disconnection will only be made between the hours of 8:00 AM and 4:00 PM.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY
(Name of Officer, Title, Address)