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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 02/27/98 SUPERSEDING REVISION:

STAMPS:

RECEIVED: 12/08/97 STATUS: Effective EFFECTIVE: 02/27/98

GENERAL INFORMATION

7. SERVICE CONNECTIONS: (CONT'D)

B. Inspection and Examination of Company Apparatus: (Cont'd)

(1) Access to Premises: (Cont'd)

A properly identified employee authorized to inspect and examine apparatus, may not enter a locked premises without the permission of the person lawfully in control on the premises, nor use any manner of force to carry out inspection and examination, except when an emergency may threaten the health or safety of a person, the surrounding area, or the Company's distribution system, or where authorized by a court order.

(2) Duty to Inspect:

Except to the extent prevented by circumstances beyond its control, the Company will conduct a field inspection of non-residential apparatus as soon as reasonably possible and within sixty (60) calendar days of the following:

- (a) a request contained in a service application;
- (b) a reasonable customer request;
- (c) the issuance of a field inspection order in accordance with an automatic utility bill review program;
- (d) notification from any reasonable source that service may not be correctly metered;
- (e) a directive by the PSC or its authorized designee.

(3) Penalty:

A non-residential customer who, at any time, directly or indirectly prevents or hinders a duly authorized officer or agent of the Company from entering the building or location, or from making an inspection or examination, at any reasonable time, may be billed a \$100.00 penalty charge for each such offense as provided in Section 65(9)(b) of the Public Service Law.