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GENERAL INFORMATION

II. RULES AND REGULATIONS: (continued)

1. DEFINITIONS AND ABBREVIATIONS: (continued)

1.4.2 Such service will be or is primarily used for his/her residential purposes, and the applicant or customer has so notified the Company; or

1.4.3 The Company knows that any of such service will be provided through a single meter to both units of a two-family dwelling; or

1.4.4 Such person was a residential customer of the Company within 60 days of making the request, was not terminated for nonpayment, meter tampering or theft of services and has moved to a different dwelling within the Company's service territory, so long as such person remains a residential customer as defined in the preceding subparagraphs.

1.4.5 A residential applicant is any person who requests gas service to a premise to be used at his/her residence or the residence of a third party.

1.4.6 **Residential Heating Customer** means a residential customer that uses natural gas for space heating.

1.4.7 **Residential Non-Heating Customer** means a residential customer that does not use natural gas for space heating.

1.5 Non-Residential Applicants and Customers

A Non-Residential customer is any person, corporation or other entity receiving service from the Company who is not a residential customer as defined in 16 NYCRR, Part II. The following terms pertain to only non-residential customers:

1.5.1 A "New Customer" is a customer who was not the last previous customer at the premises to be served, regardless of whether such customer was or is still a customer of the utility at a different location.

1.5.2 A "Seasonal Customer" is a customer who applies for and received utility service periodically each year, intermittently during the year, or at other irregular intervals.

Issued By: Albert J. Budney, Jr., President, Syracuse, New York