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..TXT: PSC NO: 12 GAS LEAF: 139
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

41. RETAIL ACCESS PROGRAM (Cont'd)

P. **TERMINATION OF SERVICE** (Cont'd)

- (b) of their option to select another Retail Supplier to be their energy service provider or to return to Central Hudson's full-service;
 - (c) that if they do select other Retail Suppliers, those entities will file switch requests with Central Hudson on their behalf, and there will be no fee charged by Central Hudson for the switches; and
 - (d) that after the termination and until new Retail Suppliers are selected and the switches are completed, service will be provided by Central Hudson under its applicable tariff rate, unless the Company has notified the customer that delivery services will be terminated on or before the termination date.
- 2. Sample copies of the form of the notices to customers under this process will be provided to the Department of Public Service for review at least five (5) calendar days before the letters are sent to customers.
 - 3. If the Retail Supplier does not give the required notice to its retail customers and to Central Hudson, the Retail Supplier may be determined ineligible by the New York State Public Service Commission to sell natural gas to retail customers in New York State and/or may be assessed a monetary penalty by the New York State Public Service Commission.
 - 4. Upon receipt of a switch request from a subsequent Retail Supplier following the termination notice, Central Hudson will verify the intended switch with the customer in accordance with the "Slamming Prevention Process," (e.g., Central Hudson must notify the customer within five (5) calendar days of the switch request).

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York