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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0

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41. RETAIL ACCESS PROGRAM (Cont'd)

M. <u>BILLING OF RETAIL SUPPLIER</u> (Cont'd)

(c) <u>Billing Questions and Disputes</u> (Cont'd)

3. Overpayments

- (a) Central Hudson will credit the Retail Supplier's account or otherwise refund overpayments made because of an inaccurate invoice (or as determined through the Dispute Resolution Process). Such credit or refund will occur within five (5) calendar days of a determination that an overpayment occurred. Overpayments will earn interest at 1.5% per month from the date of the overpayment until the date of the credit or repayment. Electronic fund transfer will deliver the refund to the Retail Supplier.
- (b) Overpayments made voluntarily by a Retail Supplier/ Direct Customer will be credited to the Retail Supplier's account and will not earn interest unless they apply the overpayment to the security deposit account.
- (d) Charges to Retail Suppliers from Company

Central Hudson may charge Retail Suppliers/Direct Customers for the following:

- 1. Natural gas delivery imbalances, based on the tariff or operating agreement;
- 2. Late payment charges, at 1.5% per month, applicable to all overdue billed amounts, including arrears and unpaid late payment charges and to under billings, as determined through the Dispute Resolution Section, herein. Interest on the latter is only payable when associated with a finding of deficiency on the part of the party holding the funds determined to be due the other party.
- 3. Additional customer information provided in response to requests for more data than routinely available under 41.D.
- 4. Special meter reading charges, as described under 41.C., "Switching Requirements".

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York