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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
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41. RETAIL ACCESS PROGRAM (Cont'd)

I. RETAIL SUPPLIER REQUIREMENTS (Cont'd)

Eligibility Criteria (Cont'd)

- (f) Retail Suppliers must have signed and delivered a Supplier Operating Agreement with the Company.
- (g) Retail Suppliers must have authority to act as the customer's agent and attorney-in-fact for the purpose of scheduling, balancing and settlement. Retail Suppliers are required to maintain written or taped authorization.
- (h) Any costs or fees incurred by the customer or the Company as a result of an unauthorized switch from one Retail Supplier to another will be charged to the Retail Supplier initiating the unauthorized switch.
- (i) Retail Suppliers must plan to meet the full natural gas supply requirements of the customer. In the event there is a material change or an anticipated substantial increase in the natural gas supply requirement of a customer or customers, Retail Suppliers will notify the Company of such change prior to such change or increase and will cooperate with the Company, as reasonably required by the Company, to accommodate such change or increase.
- (j) Retail Suppliers must notify the Company at least ten (10) calendar days prior to the first day of the month of the change in suppliers. Receipt of such notification by Central Hudson from the Retail Supplier establishes the customer's enrollment in the Retail Access Program.
- (k) To initiate or cancel service from a Retail Supplier participating in this Retail Access Program, the Company will require notification and confirmation as provided herein. The Company shall not be obligated to initiate or cancel service from a Retail Supplier to a customer until it has received written notice from the Retail Supplier identifying the name and account number of each customer requesting such change in service.
- (l) Retail Suppliers shall collect and report information that the Commission determines is necessary for the evaluation of the Retail Access Program.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York