

..DID: 10455  
..TXT: PSC NO: 88 GAS LEAF: 50.16  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1  
INITIAL EFFECTIVE DATE: 01/01/00 SUPERSEDING REVISION: 0  
STAMPS:  
RECEIVED: 11/12/99 STATUS: Effective EFFECTIVE: 01/01/00

### GENERAL INFORMATION

#### 27. SWITCHING REQUIREMENTS - DAILY METERED CUSTOMERS: (CONT'D)

##### C. Frequency of Switches

- (1) Customers may switch without limit, except as may result from the notice period requirement, or as may be specified in contracts, or as may result from the Company's requirements for sales service.

##### D. Switching Fees

- (1) There will be no charge for a Customer's switch from the Company's sales service.
- (2) There will be no charge for Involuntary Switches.
- (3) There will be no charge for the first Voluntary Switch from one Marketer to another Marketer during the first twelve (12) months of the Customer's initial switch.
- (4) A switching fee of ten dollars (\$10) will be charged for all switches not excluded by (1) through (3).

#### 28. SLAMMING PREVENTION - NON-DAILY METERED CUSTOMERS:

##### A. Process

- (1) Slamming by a Marketer is not permitted. The Company has implemented a Slamming prevention process as follows:
  - (a) Upon receipt of a switch request from a Marketer, in accordance with Section 26, the Company will send a verification letter to the affected Customer and the incumbent Marketer at least five (5) calendar days prior to the switch date. The form and content of the letter is provided in the Gas Transportation Operating Manual.
  - (b) If the Customer notifies the Company that the request is not valid, the switch will not be made or will be reversed.
- (2) All unauthorized switches will be reported, by the Company, to the PSC.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)