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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 1

INITIAL EFFECTIVE DATE: 08/21/00 SUPERSEDING REVISION: 0

STAMPS:

RECEIVED: 06/08/00 STATUS: Effective EFFECTIVE: 08/21/00

GENERAL INFORMATION

8. BILLING AND COLLECTIONS: (CONT'D)

B. Late Payment Charge: (Cont'd)

The amount subject to an initial late payment charge is the current bill including the current billed budget installments. Also subject to additional late payment charges is any amount in arrears including any unpaid late payment charge amounts previously billed which were not received by the Company before such date shown on the previous bill. Such additional late payment charges will be billed at one and one-half percent (1 1/2%) per month.

The Company will impose a continuing late payment charge on non-residential customers for:

- (a) the amount billed for service used that was previously unbilled because the service was being provided through tampered equipment where the Company can demonstrate either that the condition began since the Customer initiated service or that the customer actually knew or reasonably should have known the original billing was incorrect.
- (b) the balance due under a DPA offer pursuant to Section 8.G.1.(a) of this Schedule.
- (2) State Agencies:

Service to State Agencies will be rendered in accordance with the provisions of Article XI-A of the State Finance Law (Chapter 153 of the Laws of 1984, effective July 1, 1984.)

C. Rendition and Payment:

Bills shall be deemed rendered, and other notices duly given when delivered to the Customer personally or when mailed to the Customer at the premises supplied, or at the last known address of the Customer, or when left at either of such places. Failure to receive such bill either by mail, personally, or electronically will not entitle the Customer to any delay in the settlement of each month's account nor to any extension of the date after which a late payment charge becomes applicable.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY (Name of Officer, Title, Address)