

..DID: 6802
..TXT: PSC NO: 4 GAS LEAF: 44
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1
INITIAL EFFECTIVE DATE: 01/29/99 SUPERSEDING REVISION: 0
STAMPS:
CANCELLED by Supplement 5 effective 08/01/99
Suspended by order in Case 98-G-2000. See suppl. No. 4,
RECEIVED: 12/30/98 STATUS: Cancelled EFFECTIVE: 11/29/99

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.13 DEFERRED PAYMENT AGREEMENT (Cont'd.)

(2) Non-Residential (Cont'd.)

- (D) A non-residential deferred payment agreement relating to a backbill may require the non-residential customer to pay the outstanding charges in monthly installments of up to the cost of one-half of the non-residential customer's average monthly use or one twenty-fourth of such charges, whichever is greater.
- (E) The first time a non-residential customer fails to make timely payment in accordance with a deferred payment agreement, the Company shall give the customer reasonable opportunity to keep the agreement in force by paying any amounts due under the agreement. Thereafter, if the non-residential customer fails to comply with the terms of the agreement, the Company may demand full payment of the total outstanding charges and commence disconnection of the account and send a final disconnect notice.

6.14 INTEREST ON CUSTOMER OVERPAYMENTS

- (1) The Company shall provide interest on customer overpayments in accordance with 16 NYCRR §277.
- (2) A customer overpayment is defined as payment by the customer to the Company in excess of the correct charge for gas service supplied to the customer which was caused by erroneous billing by the Company.
- (3) The rate of interest on customer overpayments shall be the greater of the unadjusted customer deposit rate specified by the Commission or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest shall be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly until the date when the overpayment was refunded.
- (4) The Company shall be required to pay interest on any customer refunds that occurred on or after March 20, 1984, except where customer overpayments are refunded within 30 days after such overpayment is received by the Company.

Issued By: R. Lee Haney, Chief Financial Officer, Pearl River, New York

Received: 12/30/1998

Status: CANCELLED
Effective Date: 11/29/1999

(Name of Officer, Title, Address)