

..DID: 6813
..TXT: PSC NO: 4 GAS LEAF: 40
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1
INITIAL EFFECTIVE DATE: 01/29/99 SUPERSEDING REVISION: 0
STAMPS:
CANCELLED by Supplement 5 effective 08/01/99
Suspended by order in Case 98-G-2000. See suppl. No. 4,
RECEIVED: 12/30/98 STATUS: Cancelled EFFECTIVE: 11/29/99

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.13 DEFERRED PAYMENT AGREEMENT

(1) Residential

- (A) Any residential customer or applicant is eligible for a deferred payment agreement with specific terms as required by 16 NYCRR §11.10 on the form set forth in this schedule, unless:
- (i) the customer has broken an existing payment agreement which required payment over a period equal to or longer than the Standard Agreement described below; or,
 - (ii) the Public Service Commission has determined that the customer or applicant has the resources to pay the bill.
- (B) A specific written offer will be made to eligible customers before the date of any threatened disconnection of service:
- (i) where payment of outstanding charges is a requirement for reconnection or acceptance of an application for service; and,
 - (ii) when a customer has broken an agreement that was for a shorter period than the Standard Agreement.

(C) Negotiated Agreements:

Before making a specific written offer, the Company will make a reasonable effort to contact eligible customers or applicants in order to negotiate agreement terms that are fair and equitable considering the customer's financial circumstances. The Company may, at its discretion, require the customer to complete a form showing his or her assets, income and expenses and provide reasonable substantiation of such information, and if it does so, shall treat all such information confidentially. The Company also may postpone a scheduled disconnection for up to 10 days for the purpose of negotiating an agreement.

Issued By: R. Lee Haney, Chief Financial Officer, Pearl River, New York
(Name of Officer, Title, Address)