

..DID: 6814
..TXT: PSC NO: 4 GAS LEAF: 41
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1
INITIAL EFFECTIVE DATE: 01/29/99 SUPERSEDING REVISION: 0
STAMPS:
CANCELLED by Supplement 5 effective 08/01/99
Suspended by order in Case 98-G-2000. See suppl. No. 4,
RECEIVED: 12/30/98 STATUS: Cancelled EFFECTIVE: 11/29/99

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.13 DEFERRED PAYMENT AGREEMENT (Cont'd.)

(1) Residential (Cont'd.)

(D) The Standard Agreement:

If the Company and the customer or applicant are unable to agree upon specific terms, the Company will offer an agreement with the following terms:

- (i) a downpayment up to 15 percent of the amount covered by the payment agreement or the cost of one-half of one month's average usage, whichever is greater, or if the amount covered by the agreement is less than one-half of one month's average usage, 50 percent of such amount; and,
- (ii) monthly installments up to the cost of one-half of one month's average use or one-tenth of the balance, whichever is greater.

(E) A copy of the written agreement must be signed by the customer and returned to the Company in order to be valid and enforceable. In the case of customers who are subject to a Final Disconnect Notice, the signed agreement must be returned to the Company by the day before the earliest date of termination as indicated on the agreement form in order to avoid disconnection. If the agreement is not signed and returned as required, the Company will proceed with the disconnection of service.

(F) Renegotiating Agreements:

If a customer or applicant demonstrates that his or her financial circumstances have changed significantly because of circumstances beyond his or her control, the Company will amend or renegotiate the terms of the agreement to reflect such changes.

(G) Broken Agreements:

If a customer fails to make timely payment of installments in accordance with a payment agreement, the Company will send a reminder notice before sending a Final Disconnect Notice. If a customer fails to pay an installment by the 20th day after payment was due and has not negotiated a new agreement, the Company will demand full payment and send a Final Disconnect Notice in accordance with 16 NYCRR §11.4 and §11.10 of the Regulations and Section 9 of this tariff.

Issued By: R. Lee Haney, Chief Financial Officer, Pearl River, New York

Received: 12/30/1998

Status: CANCELLED
Effective Date: 11/29/1999

(Name of Officer, Title, Address)