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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

41. RETAIL ACCESS PROGRAM (Cont'd)

D. CUSTOMER INFORMATION (Cont'd)

(a) Historical Information by Account (Cont'd)

1. Central Hudson will not reveal a customer's billing/usage history to any Retail Supplier if the customer notifies Central Hudson Customer Services, in writing, that the Company should not reveal such information; after that, Central Hudson will require the customer's written authorization to release such information;
1. Central Hudson will provide (at no charge, twice, within twelve months) up to twenty-four consecutive months of historical usage and billing information per meter to a requestor who provides written authorization from the customer with an account number. Central Hudson will charge a fee of fifteen (\$15) dollars, payable in advance, to the requestor for each twelve (12) month block (or fraction thereof) of data beyond the most recent 24-month period; and, fifteen (\$15) dollars for each repeat request after the second for the same data in the most recent twelve months. Information not identified below will be supplied, if available, at the Company's incremental cost;
1. Usage and billing information will include: meter reading dates, consumption (Mcf/Ccf), total dollars billed for the billing period, service classification, currently listed tax district, current meter number, and type of meter reading (by company, by customer, or estimated), by meter. Central Hudson will also provide the customer's billing determinants as described in 41.D(c);
4. If specifically requested and accompanied by written customer authorization, Central Hudson will reveal (at no charge, twice, within twelve months) whether or not the customer made late payments and/or involuntarily was disconnected during the past twelve months (i.e., credit information). Central Hudson will charge a fee of fifteen (\$15) dollars, payable in advance, to the requestor for credit information beyond the most recent 12-month period;
5. Central Hudson will mail/FAX hardcopy (of usage/credit history related to the most recent 24-month period) within five (5) calendar days of a request. For information beyond the most recent twenty-four months, Central Hudson will respond within

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York