

..DID: 9047  
..TXT: PSC NO: 12 GAS LEAF: 120  
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:  
STAMPS:  
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

#### **41. RETAIL ACCESS PROGRAM** (Cont'd)

##### G. PREVENTION of UNAUTHORIZED SWITCHES (Cont'd)

6. If neither the customer nor either Retail Supplier contacts Central Hudson before the effective date, the switch will be made.
- (b) Retail Suppliers that switch customers without the customers' consent will be fully responsible for all wrongful charges applied to the customers' bills and for all reasonable costs incurred by Central Hudson. Such Retail Suppliers' eligibility to serve retail customers in New York State may also be terminated by the New York State Public Service Commission and/or a monetary penalty may be imposed.
- (c) Retail Suppliers must retain customers' authorizations to switch for six years. Such documentation must be in the form of one of the following:
  1. written agreements signed by the customers;
  2. written statements by independent third parties that witnessed or heard verbal commitments by the customers;
  3. tape recordings made by Retail Suppliers of the customers' verbal commitments;
  4. electronic transmittals that can be shown to have originated with the customers.

##### H. METERING

- (a) Central Hudson will perform meter readings according to established reading cycles and current practices, and provide relevant meter reading information to customers and Retail Suppliers as specified under "Customer Information". Retail Suppliers may use metered information only for billing customers or for scheduling, balancing and settling deliveries with Central Hudson;
- (b) If an eligible customer or Retail Supplier requests Central Hudson to provide a meter reading on a day other than normally scheduled (special meter reading), the Company will assess the requestor a fee of twenty (\$20) dollars per meter per reading;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York