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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0

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STAMPS:

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18. DISCONTINUANCE OF SERVICE (Cont'd)

M. <u>Special Emergency Procedures</u>

Special emergency procedures, required by 16 NYCRR, Part 11, provide special protections for specified residential customers regarding the termination and restoration of service in cases involving medical emergencies, the elderly, blind or disabled, and terminations during cold weather.

Copies of the Company's special procedures are on file with the Commission and are available to the public upon request at Company offices where application for service may be made.

N. Discontinuance of Service Where There is No Customer

The Company may suspend, curtail or disconnect service in all circumstances when there is no customer:

- 1. where service is being provided through tampered equipment service will be disconnected immediately without notice; or
- 2. where service is not provided through tampered equipment the Company will provide advance written notice to the applicant stating its intent to disconnect service either by posting 48 hours or by mailing at least five and not more than 30 days before disconnection, except where the Company can show where the user will require service for a period less than one week, in which case the Company will not provide advance written notice but will make a reasonable effort to advise the user before disconnection and to provide the user an opportunity to apply for service.

O. <u>Compliance with Ordinances and Regulations</u>

The Company may refuse or discontinue service if the customer fails to comply with any ordinances or regulations of the municipal or other duly constituted authorities pertaining to said service or to property of the customer used in connection therewith, or to supply proper certificate of compliance with such ordinances, regulations or requirements at his expense at the Company's request.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York