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..TXT: PSC NO: 12 GAS LEAF: 34
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 08/02/99 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 06/23/99 STATUS: Effective EFFECTIVE: 08/02/99

14. METER READING, ESTIMATED BILLS AND BACKBILLING (Cont'd)

C. BACKBILLING (Cont'd)

2. Nonresidential Accounts (Cont'd)

b. Limitations on Backbill Rendering (Cont'd)

- (4) The Company shall not render a backbill for any under-billing when the reason for the underbilling is apparent from the customer's service application, or could have been revealed in a service application and the Company failed to obtain and retain one.

c. Limitations on Backbilling Period

- (1) When the failure to bill at an earlier time was due to Company deficiency, the Company shall not bill a customer for service rendered more than 12 months before the Company actually became aware of the circumstance, error or condition that caused the underbilling, unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.
- (2) The Company will not bill a customer for service rendered more than 24 months before the Company actually became aware of the circumstance, error, or condition that caused the underbilling unless the Company can demonstrate that the customer knew or reasonably should have known that the original billing was incorrect.

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York