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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0

INITIAL EFFECTIVE DATE: 06/01/99 SUPERSEDING REVISION:

STAMPS:

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### **GENERAL INFORMATION**

### 24. BILLING AND COLLECTION SERVICES AND CHARGES:

### A. Invoices

(1) Invoices will be issued to Marketers/Pool Operators/Aggregation Pool Operators/Direct Customers monthly for Imbalances, extraordinary customer data provided on request, Special Meter Reading charges, adjustments to prior invoices, and other services provided at the request of the Marketer/Pool Operator/Aggregation Pool Operator /Direct Customer.

## B. Terms of Payment

- (1) Invoices are payable upon presentation and are subject to late payment charges.
- (2) Marketers/Pool Operators/Aggregation Pool Operators/Direct Customers shall pay the full amount stated in the invoice, without deduction, set-off or counterclaim, no more than twenty (20) calendar days from the date of the invoice transmittal.
- (3) On the first day following the grace period, late payment charges at the rate of one and one-half percent (1.5%) per month will be applicable to all overdue billed amounts, including arrears and unpaid late payment charges.
- (4) Invoices will not be suspended as a consequence of a complaint filed.
- (5) The Company and a Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer may, by mutual agreement, develop customized billing and collection arrangements.
- (6) All claims that invoices are not correct must be made in writing and postmarked no later than three (3) months after the date the disputed invoice was rendered.

# C. Form of Payment

(1) Payment for services shall be rendered to the Company by electronic funds transfer. The Company and a Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer may, by mutual agreement, establish other forms of payment. Any applicable bank fees associated with electronic funds transfers shall be assessed to the Marketer/Pool Operator/Aggregation Pool Operator/Direct Customer.