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COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION REVISION: 0
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41. RETAIL ACCESS PROGRAM (Cont'd)

F. NEW DELIVERY CUSTOMER REQUIREMENTS

New customers needing an initial hook-up to obtain Central Hudson's delivery service may contact Central Hudson and/or a Retail Supplier. Retail Suppliers must inform Central Hudson of new delivery customers by providing the customer's written authorization. Central Hudson will acknowledge receipt within five (5) calendar days.

Requests for new residential delivery service (that does not require construction, on behalf of customers who promptly paid previous utility bills, or participate in a deferred payment plan) must be submitted at least five (5) business days before the desired start date; Otherwise, requests must be submitted at least ten (10) calendar days prior to the desired start date.

(a) Information required by Central Hudson regarding New Delivery Customer(s):

1. Retail Supplier must provide the name, service address, mailing address, and telephone number of each new customer needing delivery service;
2. Retail Suppliers acting as the customer's agent to establish delivery service must provide information about the customer that the utility needs to establish service, as specified in Central Hudson's tariffs;
3. Retail Suppliers should also provide information about the customer's special needs, if any.

(b) Commencement of Service

New delivery customers must be accepted by the Company before service may commence; any conditions set forth in the appropriate General Information Section of the tariff for the initiation of service must be met;

Any fees, deposit requirements, or other charges identified in the appropriate General Information Section of the tariff will apply before initiation of service to new delivery customers;

Issued by: Arthur R. Upright, Senior Vice President, Poughkeepsie, New York