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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 1

INITIAL EFFECTIVE DATE: 11/01/97 SUPERSEDING REVISION: 0

STAMPS: Issued in Compliance with PSC Order in Case 97-G-1441 dated 10/14/97

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GENERAL INFORMATION

6. <u>METERING AND BILLING</u> (Cont'd.)

6.4 <u>METER READING</u> (Cont'd.)

- (E) (Cont'd.)
 - (iii) the third and each successive notice shall state that a no access charge has been added to the access controller's bill and shall be accompanied by a final notice of termination for non- access, if service can be terminated without obtaining access. In any case where service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the Company is seeking to obtain a court order to gain access to the non-residential customer's meter.

6.5 RENDERING OF BILLS

- (A) Rates and charges are stated on a monthly basis as set forth in the Service Classifications. For billing purposes, a monthly period will be considered as 26-34 days.
- (B) Bills for residential service without gas space heating will be rendered monthly. For residential customers without space heating requesting monthly billing, and residential customers with space heating who are normally billed monthly, meters will be read monthly. Bills for all other services are normally rendered monthly. When, in accordance with the provisions in Section 6.4, the Company is unable to obtain meter readings on regular reading dates, bills are rendered: (i) on readings by customers if said readings are received 24 hours after the date shown on the meter indexing cards left on the customer's premises, or (ii) on estimated readings. Amounts billed on the basis of such estimates are subject to adjustment in accordance with the next meter readings obtained by the Company.
- (C) The Company shall explain any billing corrections to customers under the Commission's jurisdiction and furnish customers with the reasons for any cancellations and subsequent rebillings caused by estimated readings.

Issued By: R. Lee Haney, Chief Financial Officer, Pearl River, New York

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