

..DID: 1982
..TXT: PSC NO: 8 GAS LEAF: 71
COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
INITIAL EFFECTIVE DATE: 04/01/98 SUPERSEDING REVISION:
STAMPS:
RECEIVED: 01/05/98 STATUS: Effective EFFECTIVE: 04/01/98
GENERAL INFORMATION (Cont*d)

II. 15. CONTINUED

The customer shall not be relieved from his obligation to fulfill the term and minimum charge provisions of his agreement for service.

16. BALANCED BILLING PLAN FOR RESIDENTIAL CUSTOMERS

At the request of any residential customer who uses gas as the primary source for space heating and who satisfies the Company's credit standards, monthly payments for such customers may be made as follows:

Monthly payments shall be based on an amount equivalent to 1/12 of the customer's estimated annual bill rounded to next higher dollar amount. Such payment shall commence with bills payable during any month except October, November or December.

If a debit balance has accrued as of the 12th cycle month of this plan the customer shall have the option of either incorporating it all in the 12th cycle month's payment or spreading up to \$100 of the debit in equal monthly installments over the next cycle year. If a credit balance has accrued the customer shall have the option of either receiving a cash refund, having it applied against the current bill or having it used to reduce the monthly installments in the next cycle year. Absent an indication from the customer of his preference the debit or credit will be applied to the monthly installments in the ensuing year.

The monthly payment, which shall be based on an estimate of the customer's annual bill shall not be construed by the customer as a guaranty or assurance that the total actual charges will not exceed such estimate. The Company may, at any time, change the monthly payment amount upon notification to the customer whenever, in the Company's judgment, a revised estimate indicates a change is appropriate.

The billing under this plan of payment is for the convenience of the customer. Bills will be rendered at the regular billing dates and will show the amount Balanced Billing

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)