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COMPANY: NATIONAL FUEL GAS DISTRIBUTION CORPORATION REVISION: 0
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GENERAL INFORMATION (Cont*d)

II. 14. CONTINUED

c. Other Consumer Protection Issues - Measures are also needed to insure that consumer protections are not sacrificed in a submetering installation. Applications must provide for an effective and objective dispute resolution process. Meter accuracy also must be insured. The submeterer must provide for use of only Commission-approved meter models, and further must devise and adhere to conditions providing for periodic master meter readings and reconciliation of those readings to the submetered customers' meters. Moreover, the application must ensure the calibration of meters any time they are installed or repaired.

d. Utility Concerns - If an application for permission to submeter raises a specific concern, such as lost revenue in a conversion from direct metering to submetering or use of Company-owned facilities, the Company may intervene to request review and propose relief.

15. TEMPORARY SERVICE

Temporary Service shall be considered to be service to a non-permanent structure and/or personal property, or service to a building and/or structure which is non-permanent in that it may be readily removed or relocated.

Where service is to be used for temporary purposes only, the applicant will be required to pay to the Company all costs of the equipment used and of the connection and removal thereof. At the expiration of the service period, the customer will be credited with the salvage value of the material and equipment removed by the Company. In such cases, an advance payment sufficient to cover all costs may be required.

Issued by P.C. Ackerman, President, 10 Lafayette Square, Buffalo NY 14203
(Name of Officer, Title, Address)