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COMPANY: NIAGARA MOHAWK POWER CORPORATION REVISION: 1
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GENERAL INFORMATION

16. SPECIAL SERVICES PERFORMED BY COMPANY FOR CUSTOMER AT A CHARGE: (Continued)

16.4.1.3 In cases where the customer is unable to read the meter through a customer-provided telephone line, and the Company has determined that the problem is not caused by the Company's meter or equipment, the customer will be responsible to resolve the communications problem with its telephone provider and will be charged \$115 for each subsequent visit made to the meter location by Company employees to resolve the problem. (The initial visit will be at no charge.)

16.4.2 The customer shall reimburse the Company the actual reasonable cost of providing demand pulse capability, including the cost of any required hardware and/or labor.

16.4.3 In accordance with Rule 16.4.1, the customer will be charged the Company's cost to remove or relocate any existing Company-supplied metering or other equipment that is necessary to accommodate the installation of demand pulse capability.

16.4.4 Except as otherwise provided in this Tariff, the Company will have sole responsibility for the installation, maintenance, testing, and removal of all customer-requested demand pulse capability owned by the Company.

16.4.4.1 As provided for in Rule 16.4.2, the customer will be responsible for all costs incurred by the Company in the installation, operation and maintenance of any customer requested demand pulse capability.

16.4.4.2 Except as otherwise provided in this Tariff, the Company will have sole control of all customer-requested demand pulse capability.

16.4.4.3 Consumption data provided by demand pulses is raw data and is not equivalent to billing consumption, which is adjusted by the appropriate BTU zone factor.

Issued By: William F. Edwards, President, Syracuse, New York