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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00  
CANCELLED by Supplement 17 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 16  
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

#### 6. METERING AND BILLING (Cont'd.)

#### 6.5 RENDERING OF BILLS (Cont'd.)

##### (2) Transportation Customer Billing Options (Cont'd.)

##### (B) Utility Single Billing Service (Cont'd.)

7. The terms and conditions contained in General Information Section No. 9, Refusal or Disconnection of Service, shall apply to all undisputed Marketer charges billed to customers and remitted to the Marketer as well as Company charges.
8. Late payment charges of 1.5%, per month, will be applicable to all overdue amounts due Marketers by the Company including arrears and unpaid late payment charges.
9. The Company, at its option, may deny a request for a Utility Single Bill for a customer whose account is more than 60 days past due at the time a switch to retail access is requested. After receipt of a valid enrollment request for a customer with a past due balance, the Company will notify the Marketer if the request for a Utility Single Bill is being rejected. The Marketer may continue the enrollment and accept separate billing or rescind the enrollment before the effective switch date.
10. Customer accounts that are 60 days in arrears will be considered seriously delinquent and, upon 10 calendar days written notice to the customer and Marketer, will revert to the two separate bill option.
11. Customers who have entered into deferred payment agreements with the Company in accordance with the provisions of General Information Section No. 6.12 of this Schedule, will not be permitted to elect a Utility Single Bill arrangement.
12. The Company will provide the Marketer a space of up to 5 lines, each 80 characters in length, on its bill for messages directly related to the Marketer portion of the bill. Bill messages may not exceed 400 characters in aggregate; however, the Company may agree to provide additional message space for an additional charge. The Marketer shall provide bill messages to be

Issued By: Stephen B. Bram, President, Pearl River, New York

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