..DID: 13624 ..TXT: PSC NO: 4 GAS LEAF: 33.11 COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0 INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00 CANCELLED by Supplement 17 effective 05/31/01 Suspended by order in Case 99-M-0631. See suppl. No. 16 RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

- 6. <u>METERING AND BILLING</u> (Cont'd.)
- 6.5 <u>RENDERING OF BILLS</u> (Cont'd.)
 - (2) <u>Transportation Customer Billing Options</u> (Cont'd.)
 - (C) <u>Marketer Single Billing Service</u> (Cont'd.)
 - 3. (Cont'd.)

The Company reserves the right to cancel bills previously issued and rebill or backbill customers based on actual meter readings or estimated usage under Company billing procedures. The Company will provide revised bill-ready information to the Marketer for billing under the same procedures as cycle bills and the Marketer shall issue such rebill or backbill within two business days from the receipt of the revised billing data from the Company.

- 4. The Marketer shall issue a Single Bill to the customer including both its charges and the Company's charges within two businesses days of receipt of the customer's bill-ready billing information from the Company.
- 5. In the event that the Company's charges are not received by the Marketer in a valid bill ready format in accordance with Section 6.5(2)(C)3., the Marketer will reject the transaction and notify the Company within two business days. The notification from the Marketer must describe the alleged error or transmission problem. For any account for which such notice was given, the Marketer will bill such account within two business days after the Company's retransmission of the billing data in resolution of any transmission or billing data problem identified.
- 6. The Company's portion of the Marketer Single Bill must be clearly distinguished from the Marketer's charges and must continue to conform to HEFPA requirements for residential customers and standards prescribed by the Commission for nonresidential customers. Cramming (i.e. the addition of unauthorized charges to the customer's bill) is strictly prohibited. The bill content of the Company portion of the Marketer Single Bill shall meet the Commission's plain language standards and include the following information: