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COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 5  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 4  
STAMPS:  
CANCELLED by Supplement 9 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 8  
RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

## GENERAL INFORMATION

### 1. DEFINITIONS: (CONT'D)

Direct Customer shall mean a daily-metered Customer, with an annual natural gas consumption in excess of 3,500 Dth, that acts on its own behalf in arranging to bring natural gas to the Company's Citygate. Direct Customers do not have to file an application with the PSC to become eligible as a Marketer, but must comply with the requirements established by the Company. A Direct Customer that aggregates and schedules load for itself and other Direct Customers shall be deemed a Pool Operator if daily metered or an Aggregation Pool Operator if non-daily metered.

Dual Billing shall mean the billing method other than an Alternative Billing Arrangement under which a Customer receives a Company rendered bill for service and a separate ESCO/Marketer rendered bill for supply service.

Dual-Fuel shall mean the capability of a commercial or industrial Customer to use a fuel other than natural gas (i.e. coal, fuel oil, propane, etc.) for meeting all or some of its energy requirements

Electric Only Account shall mean an account for electric service under PSC No. 115 Electricity or PSC No. 118 Electricity, or superseding issues thereof.

ESCO (Energy Services Company) shall mean any non-utility entity that can perform energy and customer service functions in a competitive environment, including provision of electric power supply and assistance in the efficiency of its use. The term ESCO is used herein to refer to entities that are deemed eligible by the PSC to provide electric power supply and associated customer service functions to end use customers in New York State.

ESCO/Marketer Billing Services Agreement shall mean the standard form of agreement between the Company and the ESCO/Marketer where the ESCO/Marketer provides the Single/Consolidated Bill, which sets forth the rights, duties, and obligations of the Company and the ESCO/Marketer.

FERC shall mean the Federal Energy Regulatory Commission, or any successor organization thereto.

Firm Service shall mean the highest quality sales or transmission service offered to Customers under a rate schedule that anticipates no service interruptions.

Force Majeure see Section 6 of this Schedule.

Issued By: George E. Bonner, Vice President- Gas Operations & Marketing, Binghamton, NY

(Name of Officer, Title, Address)