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COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 3
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 2
STAMPS: Issued in compliance with order in Case 99-M-0631 dated September 1, 2
CANCELLED by Supplement 9 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 8
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION - Continued

45. Statement Analysis

The Company will provide free of charge to firm sales customers 24 consecutive months (or for the life of the account, if less) of the customer's most recent usage and billing information. A fee of \$15.00 will be charged per year of requested data beyond the 24-month period, except when data is necessary for billing resolutions.

46. CUSTOMER BILLING ARRANGEMENTS

I. DEFINITIONS

Alternative Billing Arrangement shall mean billing methods that allow a Retail Access Customer to receive either a Single Bill or a Consolidated Bill.

Bill Processing Credit shall mean a per account, per month credit on the Company portion of the Single/Consolidated Bill in an Alternative Billing Arrangement where the Retail Access Customer elects an ESCO/Marketer rendered Single/Consolidated Bill.

Bill Ready shall mean each party calculates its own charges, inclusive of all taxes and surcharges, and shall present such charges to the bill presenter.

Billing Services Agreement shall mean the standard form of agreement between the Company and the ESCO/Marketer for an Alternative Billing Arrangement setting forth the duties, responsibilities, and obligations of the Company and the ESCO/Marketer, which must be executed and delivered by the ESCO/Marketer as a condition of either the Company or the ESCO/Marketer providing a Single Bill or a Consolidated Bill.

Issued by: Steven L. Zelkowitz, Sr. Vice President and General Counsel, Brooklyn, NY