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..TXT: PSC NO: 88 GAS LEAF: 50.36  
COMPANY: NEW YORK STATE ELECTRIC & GAS CORPORATION REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS:  
CANCELLED by Supplement 9 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 8  
RECEIVED: 10/30/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

## 32. ALTERNATIVE BILLING ARRANGEMENTS: (CONT'D)

### H. Performance Standards: (Cont'd)

#### (a) Single/Consolidated Bill Rendered by the Company: (Cont'd)

##### (iii) Processing:

The Company, upon receipt of Customer payments for the Single/Consolidated Bill, must post the payments, process the payments, and notify the ESCO/Marketer of the amount received, by account number, within one (1) Business Day from the time payments are received. The ESCO's/Marketer's portion of the posted payments must be transmitted electronically to the ESCO's/Marketer's designated financial institution within one (1) Business Day of posting such payment. Simultaneously therewith, the Company shall send an acknowledgement to the ESCO/Marketer containing the amount transmitted to the ESCO's/Marketer's designated financial institution. Such acknowledgement shall be sent using electronic means and shall contain a date and time stamp.

##### (iv) Remittance Processing Accuracy:

The Company, upon receipt of Customer payments for the Single/Consolidated Bill, must post and process the payments within an allowable error not to exceed two and one-half percent (2 1/2%) of bills processed.

##### (v) Billing Accuracy:

The Company must present the ESCO/Marketer billing information (provided by the ESCO/Marketer to the Company in Rate Ready format) on the Single/Consolidated Bill with ninety-eight percent (98%) accuracy. The format of the Single/Consolidated Bill will be such that the Company's charges can be clearly distinguished from the ESCO's/Marketer's supply charges. Additional details can be found in the Gas Transportation Operating Procedures Manual.

Issued By: George E. Bonner, Vice President - Gas Operations & Marketing, Binghamton, NY  
(Name of Officer, Title, Address)