

..DID: 13600  
..TXT: PSC NO: 4 GAS LEAF: 33.12  
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00  
CANCELLED by Supplement 17 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 16  
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

#### 6. METERING AND BILLING (Cont'd.)

#### 6.5 RENDERING OF BILLS (Cont'd.)

##### (2) Transportation Customer Billing Options (Cont'd.)

##### (C) Marketer Single Billing Service (Cont'd.)

##### 6. (Cont'd.)

##### For All Bills

- a. the Company's name and a telephone number to call for billing inquiries regarding the Company's charges;
- b. the customer's name, address, service classification and Company account number;
- c. the date the most recent payment was received or the date through which any payments have been credited, and the debit or credit balance carried over from the prior bill, if any;
- d. the amount of any late payment charge applied during the current billing cycle;
- e. an explanation of how (or where) the bill may be paid; and
- f. messages and information pertinent to the service being provided, such as the initial, or modifications to, terms of deferred payment or budget billing plans, disconnect notices, public safety notices, etc.

##### For Metered Service Bills

- a. the indices being used to calculate the bill, whether they are based on an actual reading of the meter, a remote register, a customer provided reading, or are estimated, and if estimated, the reason therefore;
- b. the meter multiplier or constant for each meter; and
- c. the next scheduled meter reading date.

##### For Residential Bills (in addition to above)

- a. dates of the present and previous meter readings;
- b. whether the meter readings are estimated or actual;
- c. amount consumed between present and previous readings;
- d. amount owed for the latest period;
- e. the date by which payments for the latest period may be paid without a penalty;
- f. the penalty charge for late paid bills;

Issued By: Stephen B. Bram, President, Pearl River, New York

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