

..DID: 13607  
..TXT: PSC NO: 4 GAS LEAF: 33.5  
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00  
CANCELLED by Supplement 17 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 16  
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

#### 6. METERING AND BILLING (Cont'd.)

#### 6.5 RENDERING OF BILLS (Cont'd.)

##### (2) Transportation Customer Billing Options (Cont'd.)

##### (B) Utility Single Billing Service (Cont'd.)

2. (Cont'd.)

(iii) (Cont'd.)

(h) text messages in accordance with Section  
6.5(2)(B)12.; and

(i) the period in which the charges were incurred.

Cramming (i.e., the addition of unauthorized charges to the customer's bill) is strictly prohibited. All instances of cramming that come to the Company's attention will be reported to the Department of Public Service.

3. The Company shall perform meter reading in accordance with its normal meter reading schedule. In the event an actual meter reading is not obtained or an actual reading cannot be validated in accordance with Company procedures, the Company shall estimate the customer's consumption for billing purposes in accordance with applicable Commission regulations. The Utility Single Bill will be issued in accordance with the established meter reading cycles for the applicable account. If the meter reading cycle for a particular customer changes, the Company will notify the Marketer.
4. The Company will collect and process customers' payments and perform collection activities on customers' accounts. The Company will follow its current credit and collection policies for collections.
5. Except for conditions set forth below in section 6.5(2)(B)6., the Company will remit payment to the Marketer for amounts owed for all undisputed Marketer charges, regardless of whether the customer has paid the Company, within 25 calendar days from the customer's billing date via wire transfer to a bank designated

Issued By: Stephen B. Bram, President, Pearl River, New York

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