

..DID: 13606
..TXT: PSC NO: 4 GAS LEAF: 33.6
COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00
CANCELLED by Supplement 17 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 16
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.5 RENDERING OF BILLS (Cont'd.)

(2) Transportation Customer Billing Options (Cont'd.)

(B) Utility Single Billing Service (Cont'd.)

5. (Cont'd.)

by the Marketer. The payment will be net of the Company's charges for billing services as specified in Section 6.5(2)(B)18. and all Marketer amounts owed to the Company in accordance with Service Classification Nos. 11, 12 or 13, as applicable, as of the date of remittance.

6. The Company will not remit Marketer charges billed by the Company for a particular customer if:

- (i) Customer notifies the Company that he/she disputes the Marketer charges prior to the Company's remittance of funds to the Marketer. The customer will be directed to contact the Marketer to resolve the dispute and the Marketer will be notified by the Company within one business day of its notification by the customer of the dispute. A listing of all customer accounts in dispute will be provided to the Marketer with the remittance made in accordance with Section 6.5(2)(B)5. and the Marketer charges in dispute will be canceled. The customer and the Marketer will be responsible for resolution of the dispute and settlement of the Marketer's charges. Within one business day of resolution of the dispute, the Company will forward the payment to the Marketer consistent with Section 6.5(2)(B)5.
- (ii) If the Company is notified of a customer dispute with the Marketer charges after it has remitted payment for the billing to Marketer in accordance with Section 6.5(2)(B)5., the next scheduled payment made to the Marketer will be reduced by the disputed charges and the Marketer notified of the dispute in accordance with Section 6.5(2)(B)6.(i).

Issued By: Stephen B. Bram, President, Pearl River, New York