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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 5
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION: 4
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00
CANCELLED by Supplement 17 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 16
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.4 METER READING (Cont'd.)

(E) (Cont'd.)

(iii) the third and each successive notice shall state that a no access charge has been added to the access controller's bill and shall be accompanied by a final notice of termination for non- access, if service can be terminated without obtaining access. In any case where service cannot be physically terminated without obtaining access, the notice shall advise the access controller that the Company is seeking to obtain a court order to gain access to the non-residential customer's meter.

(3) Special Meter Readings

If a customer or a Seller requests the Company to obtain a meter reading on a day other than the scheduled meter read date, or the customer's initial turn-on date, the requesting party will be charged a fee of \$20 per account per visit and will be responsible for assuring that the Company will be provided access to the meter. Requests for special meter readings must be made not less than ten calendar days in advance of the requested read date. Also, for any metering information or services requested that the Company does not provide, the Company will, at its sole discretion, provide the service or information at its cost.

6.5 RENDERING OF BILLS

(1) Rules Applicable to All Customers

- (A) Rates and charges are stated on a monthly basis as set forth in the Service Classifications. For billing purposes, a monthly period will be considered as 26-34 days.
- (B) Bills for residential service without gas space heating will be rendered monthly. For residential customers without space heating requesting monthly billing, and residential customers with space heating who are normally billed monthly, meters will be read monthly. Bills for all other services are normally rendered monthly. When, in accordance with the provisions in Section 6.4, the Company is unable to obtain meter readings on regular reading dates, bills are rendered: (i) on readings by customers if said readings are received 24 hours after the date shown on the meter indexing cards left on the customer's premises, or (ii) on estimated readings. Amounts billed on the basis of such estimates are subject to adjustment in accordance with the next meter readings obtained by the Company.

Issued By: Stephen B. Bram, President, Pearl River, New York

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