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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0  
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:  
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00  
CANCELLED by Supplement 17 effective 05/31/01  
Suspended by order in Case 99-M-0631. See suppl. No. 16  
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

### GENERAL INFORMATION

#### 6. METERING AND BILLING (Cont'd.)

#### 6.5 RENDERING OF BILLS (Cont'd.)

##### (2) Transportation Customer Billing Options (Cont'd.)

##### (E) Billing Performance Standards

1. Both the Company and Marketer must comply in full with all provisions of Sections 6.5(2)(B), 6.5(2)(C) and 6.5(2)(D) above.
2. Prior to the Marketer's issuance of Marketer Single Bills, the Marketer and the Company shall confirm through testing, in accordance with protocols and using test data provided by the Company, that Marketer has the capacity and capability to issue Marketer Single Bills on a timely and accurate basis and in accordance with standards for electronic data interchange ("EDI") adopted by the Commission or if such standards have not yet been adopted by Commission, such standards as are then currently employed by the Company.
3. The Marketer shall meet a standard of bill issuance of 100% determined by dividing the number of bills issued within two days of the transmission of EDI bill records in a calendar month by the number of EDI bill records transmitted by the Company during the month, provided, however, that the Marketer contacts the Company within two business days of receipt of EDI bill records regarding transmission errors or billing data problems caused by the Company that affect individual customer bills. The Company will delay any credit action on the accounts of customers whose bills may be affected until one billing cycle has elapsed from the next cycle read date. The contact from the Marketer must detail the alleged error or problem. For any account for which notice was given, the Marketer will bill such account within two business days after the Company's EDI retransmission of billing data in resolution of any transmission or billing data problem identified.

Issued By: Stephen B. Bram, President, Pearl River, New York

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