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COMPANY: ORANGE AND ROCKLAND UTILITIES, INC. REVISION: 0
INITIAL EFFECTIVE DATE: 02/01/01 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Order in Case 99-M-0631 dated 09/01/00
CANCELLED by Supplement 17 effective 05/31/01
Suspended by order in Case 99-M-0631. See suppl. No. 16
RECEIVED: 10/31/00 STATUS: Cancelled EFFECTIVE: 06/01/01

GENERAL INFORMATION

6. METERING AND BILLING (Cont'd.)

6.5 RENDERING OF BILLS (Cont'd.)

(2) Transportation Customer Billing Options (Cont'd.)

(B) Utility Single Billing Service (Cont'd.)

12. (Cont'd.)

applicable uniformly to all Marketer customers in an electronic format acceptable to the Company at least ten days before the date such messages must begin to appear on bills and specify the bill production period (first and last dates) during which such messages are to be included on the bill. Marketer bill message content shall be limited to company information and/or information on products and services offered by the Marketer and shall not include derogatory statements about competition or the Company's and/or other Marketers' services. The Company may exclude from the bill any Marketer message that it deems, in good faith, to be objectionable. Any dispute arising from the Company's exercise of this right shall be resolved through the dispute resolution procedure specified in Service Classification Nos. 11, 12 or 13, as applicable.

13. The Company, for a fee based on the Company's incremental cost of mailing, stationery and processing, will a) include Marketer bill inserts in billings to Marketer's customers to the extent space is available after Commission-required utility bill inserts; or b) mail them separately. In order to ensure efficient processing, Marketer bill inserts shall conform to Company standards of weight, size and other physical characteristics. The Marketer will deliver to the Company the required number of inserts at least 10 calendar days prior to the beginning of the month for inclusion in the mailings during that month. Marketer bill insert messages shall be limited to company information and/or information on products and services offered by the Marketer and shall not include derogatory statements about competition or the Company's and/or other Marketers' services. The Company may refuse to include in bills any Marketer insert that it deems, in good faith, to be objectionable. Any dispute arising from the Company's exercise of this right shall be resolved through the dispute resolution procedure specified in Service Classification Nos. 11, 12 or 13, as applicable.

Issued By: Stephen B. Bram, President, Pearl River, New York

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