

PSC NO: 9 GAS
NATIONAL FUEL GAS DISTRIBUTION CORPORATION
INITIAL EFFECTIVE DATE: 11/01/2023

SECTION: 0 LEAF: 154
REVISION: 3
SUPERSEDING REVISION: 2

GENERAL INFORMATION (Cont'd)

II.52.A. - Cont'd

- c. After the opt-out process has been completed, the Company shall transfer account numbers for eligible customers that did not opt-out to the ESCO providing service within five days of receipt of a list of customers that opted out. These account numbers may be transmitted via electronic mail in secured, encrypted spreadsheets, through access to a secure website, or through other secure methods of transfer.
 - d. Upon request by the municipality or CCA Administrator the Company will transfer the customer data in General Information Section 52.A.(2).b. to the requestor within five days of the request for newly eligible CCA customers that were not on a previous eligible for out-out list. After the opt-out process has been completed for those customers, the Company will provide account numbers for customers that did not opt-out as described in General Information Sections 52.A.(2).c.
- (3) For disputes arising in relation to a CCA, the Company, CCA Administrator, and ESCO providing service may utilize the dispute resolution process specified in the January 19, 2023 Order issued in Case No. 14-M-0224.