

PSC NO: 219 GAS  
NIAGARA MOHAWK POWER CORPORATION  
INITIAL EFFECTIVE DATE: 07/25/22

LEAF: 107  
REVISION: 8  
SUPERSEDING REVISION: 6

STAMPS: Issued in compliance with order in Case 22-M-0159 dated July 14, 2022

### GENERAL INFORMATION

#### 23. EMPIRE ZONE RIDER: (continued)

- 23.3 The above mentioned discounts will be revised and changed, if required, during each rate change proceeding. The revised discounts would apply to existing customers served by the Rule as well as to newly certified customers.
- 23.4 Any consumption receiving discounts will not receive deferral surcredits defined in Rule 41.
- 23.5 Customers qualifying for the Empire Zone Rider receive a Certificate of Eligibility from the State of New York, which entitles said customer to continue service at the discounted rate until the designated ten (10) year term expires, provided the customer maintains their zone certification throughout that period. The Company shall receive a copy of this certificate prior to offering a customer the discounted rate, and reserves the right to periodically verify said customer's continued eligibility for the program, and to remove any decertified customers from the program.
- 23.6 Inquiries concerning service under the Empire Zone Rider should be directed to the Economic Development Department, Niagara Mohawk Power Corporation, 300 Erie Boulevard West, Syracuse, New York 13202.

#### 24. COMPENSATION TO CUSTOMERS EXPERIENCING GAS WIDESPREAD PROLONGED OUTAGES

##### 24.1 Definitions Applicable Under this General Rule Only

"Proof of Loss" is defined as verifiable proof of perishable food and/or prescription medication spoilage a customer may be required to provide in addition to proof of the use of a gas-powered refrigerator or freezer and an itemized list, including price of the list items, of the perishable food and/or prescription medication for which the Customer claims reimbursement. To verify spoilage, the Customer must provide a depiction (photographic evidence) of food and/or prescription medication spoilage. To determine the Reimbursement amount of an impacted Customer's food and/or prescription medication spoilage, the Customer must provide at least one of the following Proof of Loss consisting of itemized receipts, itemized cash register receipts, itemized credit card receipts, photographs of replacement goods that also indicate the price of the item, or other verifiable documentation of the market value of the item. In appropriate circumstances, an interview with the claimant to ascertain the above information may satisfy the need to provide proof of loss.

"Reimbursement" is defined as monetary compensation for food and/or prescription medication.

"Small Business Customer", specific to this Rule, means a gas customer who receives service under SC 2 using less than or equal to 750 dekatherms per year, or, for customers with less than one year of actual meter readings, is a firm gas customer that has an average actual monthly usage that when multiplied by 12 does not exceed 750 dekatherms.

"Eligible Residential Customer", specific to this Rule, means a customer who receives service under the SC 1.

"Gas Widespread Prolonged Outage" means a gas outage event impacting at least 1,500 customers at the same time and having one or more customers who remain without service for 72 hours or more, unless the Utility is denied access to inspect and relight those services prior to the 72-hour mark.

Issued By: Rudolph L. Wynter, President, Syracuse, New York