

**PSC NO: 9 GAS**

LEAF: 77

**COMPANY: CONSOLIDATED EDISON COMPANY OF NEW YORK, INC.**

REVISION: 6

INITIAL EFFECTIVE DATE: 07/25/2022

SUPERSEDING REVISION: 5

Issued in Compliance with Order in Cases 22-M-0159 dated July 14, 2022

**GENERAL INFORMATION - Continued****III. General Rules, Regulations, Terms and Conditions under Which Gas Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Gas Service - Continued****8. Metering and Billing – Continued****(W) AMR/AMI Meter Opt-Out – Continued****(3) Access to Premises**

If a Customer opts out of AMR or AMI metering, as applicable, or refuses to permit installation of such metering, and, thereafter, the Company has no access to the meter on four consecutive bi-monthly cycle reading dates, the Customer or access controller will be required to provide the Company with access to install, or re-install, an AMR or AMI meter at the Company's discretion. As an alternative, where practicable, a Customer, at Customer expense, can furnish, install, and maintain the facilities necessary to accept outdoor metering.

Customers who opt out of AMR or AMI metering may elect to participate in AMI metering at a later date as described on the following website:

<https://www.coned.com/en/our-energy-future/technology/innovation/smart-meters>.

**(X) Electric and Gas Bill Relief Program:**

Subject to the Commission's order issued June 16, 2022, in Cases 14-M-0565 et al., SC No.1, SC No. 3 and SC No. 9 (A) (1) and (A)(6) Customers who received benefits from the Company's Low Income Program described in Rider E, New York State's Emergency Rental Assistance Program, or the Home Energy Assistance Program - Regular Arrears Supplement will receive a one-time bill credit under the Electric and Gas Bill Relief Program for any arrears balances from bills for service through May 1, 2022.

**(Y) Compensation to Customers Experiencing Widespread Prolonged Outages****(1) Definitions Applicable Under this General Information Section Only**

"Proof of Loss" is defined as verifiable proof of perishable food and/or prescription medication spoilage that a Customer may be required to provide, in addition to an itemized list of the perishable food and/or prescription medicine, for which the Customer claims reimbursement. The Customer may also be required to provide, in addition to proof of loss, proof of the use of a gas- powered refrigerator or freezer. To verify spoilage, the Customer must provide Proof of Loss consisting of a depiction (photographic evidence) of food and/or prescription medication spoilage. To determine the reimbursement amount of an impacted Customer's food and/or prescription medication spoilage, the Customer must provide Proof of Loss consisting of itemized receipts, itemized cash register receipts, itemized credit card receipts, or photographs of replacement goods that also indicate the price of the item, or other verifiable documentation of the market value of the item, or, in appropriate circumstances, an interview with the claimant. An itemized list of spoiled food or prescription medicine is not itself a Proof of Loss.

**(General Information - Continued on Leaf No. 78.1)**Issued By: **Robert Hoglund, Senior Vice President & Chief Financial Officer, 4 Irving Place, New York, N. Y. 10003**