

PSC No: 19 - Electricity  
Rochester Gas and Electric Corporation  
Initial Effective Date: July 1, 2022  
Issued in compliance with Order in Case No. 14-M-0565, dated June 16, 2022.

Leaf No. 160.48  
Revision: 0  
Superseding Revision:

#### GENERAL INFORMATION

#### 36. Arrears Relief Program

##### A. One-Time Arrears Relief Credit:

A low-income customer with arrears as of May 1, 2022, may be eligible for a one-time arrears relief credit as set forth in the Public Service Commission's Order in Case No. 14-M-0565 dated June 16, 2022.

##### B. Arrears Relief Program Surcharge

The Arrears Relief Program Surcharge is designed to recover the remaining program costs related to the arrears management plan and associated carrying charges after applying the allocated funds provided by the Utility Arrears Relief Program.

1. **Applicability:**  
The Arrears Relief Program Surcharge is applicable to all customers taking service under Service Classification Nos. 1, 2, 3, 4, 6, 7, 8, 9, and 14.
2. **Calculation:**  
The surcharge shall be calculated by dividing the allocated costs for each service classification by the forecasted sales or the demand for the service classification. The amounts to be recovered shall be assessed carrying charges at the Company's weighted pre-tax cost of capital. The costs shall be recovered over a 5-year period.
3. **Cost Allocation:**  
The costs to be collected shall be allocated to each service classification consistent with the uncollectable cost allocation from the Company's most recent cost of service study.
4. **Cost Recovery:**  
The surcharge shall be recovered from customers on a per kWh basis for non-demand service classes, on a per kW basis for demand service classes, and on a per As-Used demand basis for SC 14.
5. **Reconciliation:**  
The surcharge collected from customers shall be subject to an annual reconciliation for any over- or under-collection at the end of the annual collection period, inclusive of carrying charges at the Company's weighted pre-tax cost of capital, to be included in the balance for refund or recovery in the next annual period.
6. **Billing and Statement:**  
For purposes of billing, the surcharge shall be included in the Transition Charge.

An Arrears Relief Program Statement ("ARP") setting forth the Arrears Relief Program Surcharge rates shall be filed with the Public Service Commission on not less than 3-days' notice. Such statement may be found at the end of this Schedule.

ISSUED BY: Joseph J. Syta, Vice President, Controller and Treasurer, Rochester, New York