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COMPANY: KEYSpan GAS EAST CORP. DBA BROOKLYN UNION OF L.I. REVISION: 0
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GENERAL INFORMATION - Continued

Firm Gas Demand Response ("DR") for Residential and Small/Medium Business Customers

RESIDENTIAL & SMALL/MEDIUM BUSINESS
REMOTE LOAD CONTROL PROGRAM

Purpose: The Residential and Small-to-Medium Business Remote Load Control Program will allow the Company to remotely control the customer's Control Device to reduce the customer's gas usage during an Event. Customers participating in this Program must have load controllable equipment that consumes natural gas and install a Control Device that can remotely control such equipment.

1. Eligible Customers must be served under either of Service Classification Nos. 1, 2, 3, Service Classification Nos. 5-1, 5-2, and 5-3.
2. Eligible Control Devices need to be connected to a load controllable equipment that uses natural gas to participate in the Program.
3. Definitions - the following terms are defined for purposes of this Program only:

"Capability Period" is the period from November 1 through March 31 of any Program year, during which the Company can remotely control the participating customer's equipment.

"Network" A network is a gas distribution network or load area designated by National Grid. Furthermore, the boundaries may be distinct among the Gas DR programs.

"Control Device" is a device installed on a customer's premise that allows the Company's to remotely connect to such device when an Event is called and control an equipment that uses natural gas. For purposes of this Program, Control Device means one or more devices as may be required to control the equipment. Each Control Device contains a feature that allows the customer to override the Company's control of the customer's equipment. The Control Device must be provided, installed and connected to the Internet by the Customer or its Service Provider, and the Control Device must be able to communicate with National Grid's control system. A list of the Company's approved devices will be published on the Company's website.

Issued by: Rudolph L. Wynter, President, Hicksville, New York