PSC NO: 12 GASLEAF: 138.70COMPANY: THE BROOKLYN UNION GAS COMPANYREVISION: 0INITIAL EFFECTIVE DATE: 11/01/21SUPERSEDING REVISION:STAMPS: Issued in compliance with Order in Case 20-G-0086 dated October 7, 2021

GENERAL INFORMATION – Continued

63. Firm Gas Demand Response ("DR") for Commercial, Industrial and Multi-Family Customers – Continued

Customer sites that, as of the first day of the DR season, do not have installed and functioning hourly gas metering equipment that enable the Company to record and transmit customer usage data on an hourly basis for enrolled sites will be disqualified from participation in the program, unless this is due to any action (or lack of) on part of the Company. The following circumstances are examples of actions that are not attributed to an action (or inaction) on part of the Company:

- A customer or customer's contractor's failure to set up customer equipment by the date of requested by the Company between program enrollment and the start of the DR season
- A customer not providing the Company with the power requirement for Hourly Metering installation
- A customer not providing the Company with telecom equipment for Hourly Metering installation
- Other items and conditions that a customer, customer's contractor and the Company had agreed upon between enrollment and the start of the DR season, but were not completed in due time to enable the Company to proceed with installation of Hourly Metering equipment

Except for the above instances, a customer site will be considered eligible for participation in the program. If the hourly gas meter is pending installation as of the first day of the DR season and it is due to a delay on attributable to the Company, a customer is considered eligible for participation and expected to perform through an event. Such customers will be eligible for incentive payments. The Company may send a field technician to the site during an event to ensure that a Customer is performing and curtailing load as per their program guidelines. If a site is found not to be performing, then reductions to their Performance Factor may occur.

Issued by: Rudolph L. Wynter, President, Brooklyn, New York