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STAMPS: Issued in compliance with Order in Case 20-G-0086 dated October 7, 2021

## **GENERAL INFORMATION – Continued**

## 63. Firm Gas Demand Response ("DR") for Commercial, Industrial and Multi-Family Customers – Continued

If a customer chooses a DLC option but cannot meet DLC option requirements due to a delay caused by the customer or their contractor, the customer can choose to be considered a non-DLC DR participant for that event. In such an instance, the incentive will be calculated as for the corresponding non-DLC account for that event.

If a customer has chosen to participate in Option 2 (4AM-10AM Event Window with DLC), but had a delay in customer readiness, the incentive payments would be based on the corresponding Option 1 rates (4AM-10AM Event Window without DLC). If an account had chosen to participate in Option 4 (6AM-10AM AND/OR 5PM-9PM Event Window with DLC), but had a delay in customer readiness, the incentive payments would be based on the corresponding Option 3 rates (6AM-10AM AND/OR 5PM-9PM Event Window without DLC). The above also applies to Aggregators. A customer who also is an Aggregator and has chosen a DLC option must have DLC enabled at all customer sites that are part of the same aggregation to be considered a DLC DR participant for a DR event.

The exception to the above is if the cause of the delay is due to any action (or lack of) on the Company's part. Customers that do not meet the above criteria but are awaiting on work to be completed by National Grid are expected to perform through an event. Such customers will be eligible for program incentives based on the original selected option.

## 7. Customer Metering

Enrolled customer sites must have hourly gas metering equipment installed and functioning during the DR Season (Nov 1 - Mar 31). Any customer new to the program will be required to the install an M2M device, at the Company's expense. New and returning customers may be required to perform, at the customers' expense, additional work related to meter power and communications to prepare their site for the installation of the devices. Customers who were enrolled in the program in a prior season will be able to use previously installed M2M equipment.

Issued by: Rudolph L. Wynter, President, Brooklyn, New York